

**IT Help Desk Support Certificate - HDC
Graduate Follow up Study**

<u>Job Title</u>	<u>Job Code</u>	<u>Entry Salary</u>	<u>Average Salary</u>	<u>Web Link</u>
Computer User Support Specialists	15-1151.00	31,000	51,000	https://www.onetonline.org/link/summary/15-1151.00

Graduation Outcomes

<u>Graduating Class</u>	<u>Number of Graduates</u>	<u>Number Employed</u>	<u>Number Transferred</u>	<u>Not Reported</u>
2018	3	0	0	3
2019	5	0	2	3
2020	4	1	2	1
2021	2	0	0	2
2022	2	0	0	2

Top Transfer Schools

<u>Class of 2019</u>	<u>Number Transferred</u>
SUNY HVCC	2

<u>Class of 2020</u>	<u>Number Transferred</u>
SUNY HVCC	2

Typical Employers

IBM

Updated April 2024